



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Florence P. Haseltine                      Art Unit : 3625  
Serial No. : 09/727,593                                      Examiner : Robert E. Rhode, Jr.  
Filed : December 4, 2000  
Title : PROVIDING ELECTRONIC ACCESS TO CONSUMER-CUSTOMIZED  
NONVERBAL INFORMATION REGARDING PRODUCTS AND SERVICES

MAIL STOP AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

SEP 2 2004

**GROUP 3600**

AMENDMENT IN REPLY TO ACTION OF APRIL 29, 2004

Please amend the above-identified application as follows:

*DO NOT ENTER*  
*not approved*  
*9/30/04*  
*R. E. Rhode*  
*9/30/04*